

Central Medical Supplies Public Corporation

E-Procurement system

Frequently asked questions

Q.1 The system is very slow; it might be because too many users are working on the same time. The system stuck & suddenly a message as time out or error; then we have to start again.

A.1. The system works through internet, so it depends on the quality of your internet connectivity.

Q.2. There are some items like surgical blades, sterile urethral catheter tunneled central venous etc. are without specification of size.

A.2. The item description field size is limited, so full item description can be viewed by double clicking on the item description and then move through it by the arrow keys in your keyboard.

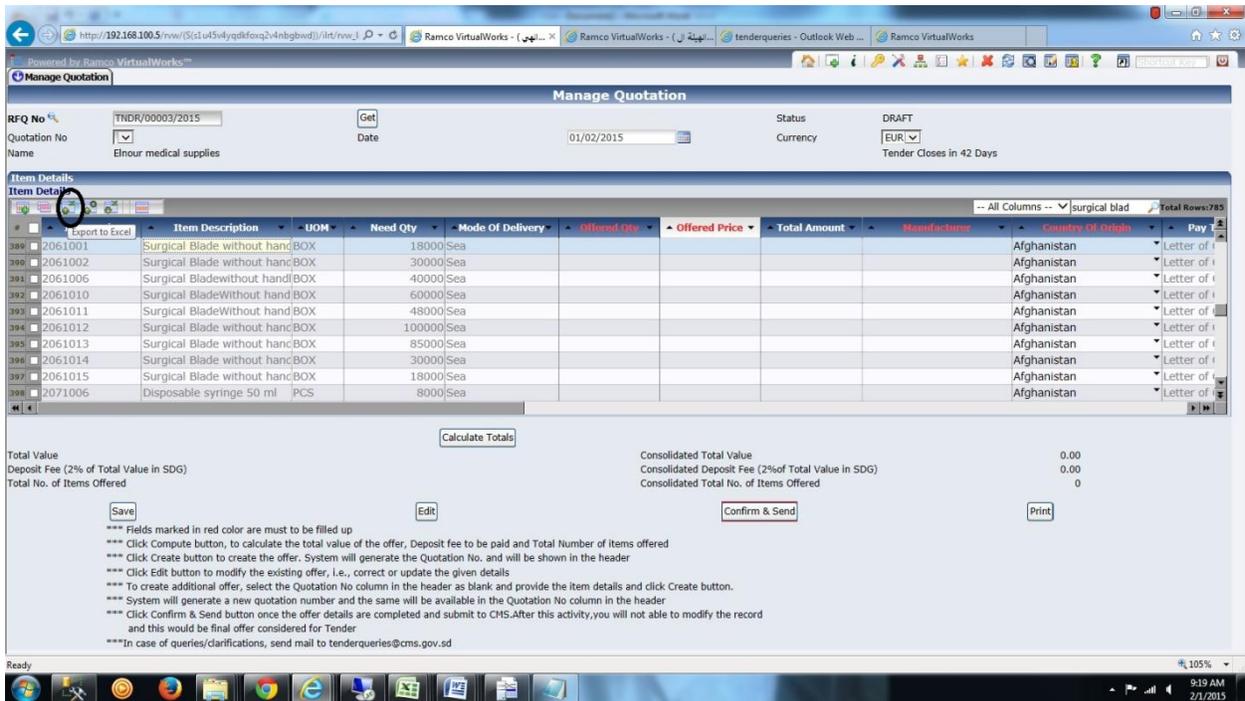
Q.3. The item description field size is limited, so full item description can be viewed by double clicking on the item description and then move through it by the arrow keys in your keyboard.

A.3. You can export the tender details to Ms. Excel by clicking on export to excel button at the top left corner of item details grid. Please refer to below screenshot:

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Q.4. System is throwing error “User account is locked, please contact the system administrator”, what could be the problem?.

A.4. For security purpose, when the user tries to enter wrong password continuously for three times, then user account gets blocked automatically. In such case, user has to submit an official written request to CMS IT department, requesting for new password. Once the new password is given, then the system enforces the user to change their password at the first login to the system.

Q.4. We had contacted our suppliers

Five manufacturers companies regarding proposal payment term

All of them had rejected this term

****! They cannot accepted COD**

For local agent without limited time and as per availability of foreign currency in Sudan. Due to in stability of Sudan economy

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**** they had not accepted differ LC from cm to them under instability of euro exchange daily against dollar**

There for. They advice us they can accepted only

Irrevocable confirmed LC. At sight

So pls advice us if this payment accepted.

A.4. The COD payment will be for the local agent, but for your manufacturer you will transfer to him the LC after we put the hard currency in your local bank, so your supplier will not concern about the COD payment. If we did not do this we will open to your manufacturer confirmed deferred LC 120 days (as the LC confirmed your supplier will agree with it but this need more effort from you).

Q.5. please inform us the differed LC 120 Days is it confirmed or Not?

A.5. It is confirmed LC and payable after 120 days.

Q.6. 1. Quotations to be submitted in C&F by sea/Air in Euro

2. After being awarded , CMS will transfer the value of L/C in Euro to the local agent bank account through CBOS (local agent will issue the letter of credit) .

Shipping doc. will be submitted to CMS before ahead time to proceed with goods clearance/transport

3. If CBOS fails in depositing the agreed amount to the local agent account , CMS is going to open L/Cs through CBOS directly to the beneficiary on defer payment basis at 120 days

Please confirm the above points and kindly clarify the abbreviation (COD)

6. We confirm all your points, and for COD we mean we will pay to you the equivalent amount of the money you used to transfer the LC to your

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manufacturer after good delivery. (the equivalent amount of the money is the local balance that your bank take from your account to issue the LC to your manufacturer

Q.7. in which currency the payment will be either cash on delivery (COD) or LC, meaning in which currency shall we offer locally.

A.7. the offer price must be C&F PORT SUDAN IN CASE OF SEA DELIVERY AND C&F KHARTOUM AIRPORT IN CASE OF AIR DELIVERY whatever the payment term.

The payment will be COD (after delivery) if we give your bank the hard currency from Sudan bank and you will open the LC for your manufacturer, if this failed I will open deferred LC 120 DAYS for your manufacturer