Federal Ministry of Health National Medical Supplies Fund General Directorate of Procurement and Contracting



SUPPLIER CODE OF CONDUCT

The National Medical Supplies Fund (NMSF) is committed to ethical, transparent, and accountable procurement practices in service of the health sector in Sudan. All suppliers, contractors, service providers, and business partners must adhere to the following standards:

1. Compliance with Laws and Regulations:

 Suppliers must comply with all applicable national laws, international standards, and regulatory requirements relating to their operations, including labour, health, safety, environment, and anti-corruption.

2. Business Integrity & Anti-Corruption:

- 2.1. Zero tolerance for bribery, corruption, fraud, collusion, bid manipulation, extortion, fraudulent practices and kickbacks.
- 2.2. Business decisions must be transparent, fair, and free from conflict of interest.
- 2.3. Conduct all business dealings honestly and ethically.

3. Fair Competition:

Engage in open and fair competition in all procurement processes.

4. Conflict of Interest:

 Disclose any actual or potential conflicts of interest with NMSF staff or procurement activities.

5. Gifts & Hospitality:

• Do not offer gifts, entertainment, favours, or benefits to any NMSF employees or representatives.

6. Quality and Product Integrity:

- Ensure products and services meet required quality standards, specifications, and regulatory approvals.
- Report any defects, recalls, or quality concerns promptly.

7. Labour Practices & Human Rights:

• Uphold labour rights, avoid forced or child labour, and ensure non-discriminatory practices.

8. Health, Safety & Environment:

 Operate in a manner that prioritizes health, safety, and environmental responsibility.

9. Reporting Misconduct:

- Report any unethical conduct, suspected fraud, or corruption via the confidential reporting channels provided by NMSF.
- Understand that violations of this Code may lead to disqualification, contract termination, or legal action.

10. Monitoring and Enforcement:

 NMSF reserves the right to assess supplier compliance through audits, inspections, or documentation requests. Non-compliance may result in corrective action, suspension, or termination of the business relationship. By signing and stamp this document, the undersigned supplier confirms understanding and agreement to abide by this Supplier Code of Conduct as a binding condition of doing business with NMSF.

Supplier Name:	
Authorized Representative:	
Title/Position:	
Signature:	
Date:	

Annex 2.